Privacy and Cookie statement

Privacy-sensitive data, i.e. personal data, are processed through the websites www.Inter-ix.net and portal.Inter-ix.net owned by Inter-IX. Inter-IX respects your privacy and treats your personal data with due care and confidentiality. Your personal data are processed in accordance with the General Data Protection Regulation (GDPR). In this privacy and cookie statement, we explain which personal data we collect and use, and for what purpose. We recommend that you read this statement carefully.

Use of your data

When using our website and services, you provide us with certain data, which may include personal data. For instance, we request some of your personal data when you place and pay for your order. In addition, you may provide us with personal data if you post a response on https://portal.Inter-ix.net.

The website also offers the option to ask questions by means of a contact form, on which you are asked to fill in various data to enable us to answer your question. Lastly, you can register for a newsletter or for events.

Depending in part on the actions you carry out on our website, we may process the following data:

- Name and address details
- Email address
- Telephone number
- IP address
- Payment details
- Purchase history
- Login details

We use the aforementioned data to:

- enable you to use our services;
- enable you to purchase services through the website and use the functionalities of the website;
- grant you access to your account;
- IP address
- handle your order and provide information on its progress;
- send personalised newsletters on the basis of your interests and your purchase history;
- respond to questions that have been asked through the website;
- provide information on disruptions and maintenance of our services;
- improve our services.

Retention periods

The aforementioned data are retained for as long as necessary to provide our service to you and/or you are registered for our newsletter.

Logging in via third parties

Inter-IX offers the option of logging in to its websites by using your account with a third party (for instance, Facebook or Google). Inter-IX is not responsible for the services of these parties. For information on the processing of data in connection with this method of logging in, please see the privacy policy of the party concerned.

Security

We take appropriate security measures to prevent the misuse of and unauthorised access to your personal data.

Disclosure of data to third parties

Inter-IX does not disclose your data to third parties, except if required to do so under the law or if this is necessary to supply a product or service. For the registration of domain names, your personal data are transferred to the issuing authority and any registrars (intermediate parties) that Inter-IX uses as a supplier. Those parties and Inter-IX may make back-ups of your domain name data for gTLD domain names* and transfer them to the care of a third party. In addition, your domain name data are made publicly visible on the WHOIS server of the issuing authority.

*gTLD refers to domain names of the type generic, generic-restricted or sponsored, as stated by IANA.

Your rights

If you have provided personal data to us, you can send us a request to access, amend or remove those data. In addition, you have the right in some cases to restrict the processing of your personal data, to object to it or to export your data. To do this, you can contact us through Inter-IX Portal. If you do not have a customer number with Inter-IX, you can address your request to info@inter-ix.net.

Cookies

We use cookies on all Inter-IX websites (such as Inter-ix.net and Inter-IX Portal). A cookie is a simple, small and temporary file that is stored on your computer. Cookies enable us to make our websites and services more user-friendly and better for you. You can accept the cookies by clicking on 'OK' in the cookie banner when you first visit our websites. If you want to change your cookie preferences, you can read how to do so below.

Cookie preferences

It is important to us to treat your data with due care. That is why you yourself decide which data you wish to share. Below, choose which cookies you want to accept. You can opt to accept only functional cookies (to do so, tick the functional cookies option) or to accept both functional and personal cookies (to do so, tick the personal cookies option).

Personal cookies (+ functional cookies)

If you tick the personal cookies option, you will receive personalised offers. Among other things, these cookies register your interests and search and click behaviour. This will give you the best personal support for your online success.

Functional cookies

Functional cookies ensure that the websites operate properly and that your data are stored.

For instance, you do not have to remember your login details every time you visit a website or put a product in the shopping cart.

Purpose
Functional cookies ensure that the websites operate properly and that your data are stored.

Who places the cookies?
Inter-IX, Google Analytics

Names of cookies
01AI, AWSELB, Inter-IXSession, JSESSIONID, _dc_gtm_UA-#, _ga, _gid

Personal cookies

Purpose
Among other things, these cookies register your interests and search and click behaviour. As a result, you will receive personalised offers and see interesting adverts on external websites.

Who places the cookies?
Facebook, LinkedIn, DoubleClick, Google Ads, Bing, Hotjar

Names of cookies
bcookie, bscookie, fr lang, lidc, tr, _cc_, ads/ga-audiences, ads/user-lists/#, AdServer/Pug, APID, appnexusdata/1/info, BizoID, bs_mop_u3s, BSWtracker, c, choco_cookie, cksync.php, CM*, data-mm, demconf.jpg, demdex, dpm, dspuuid, flashtalkingad1, gid, HRL8, i, IDE, IDSYNC, khaos, KRTBCOOKIE_#, lidid, match, mediamath, misc/img, mt_*, pixel, psyn, PUBMDCID, PugT, put_#, rpb, rpx, rtbData0, rum, s/37464, segment/2/read/a;;pixel, sess, SEUNCY, site/#, stx_user_id, suid, sync, sync/bidder, sync/img, sync/v1, tap.php, Tap*, TD, test_cookie, tluid, tone, tuuid, uid, ul_cb/match, umeh, UserMatchHistory, uuid, visitor-id, w/1.0/sd, xuid, yie/ld/cs, hjClosedSurveyInvites, _hjDonePolls, _hjMinimizedPolls, _hjDoneTestersWidgets, _hjMinimizedTestersWidgets, _hjDoneSurveys, _hjIncludedInSample, _hjShownFeedbackMessage, __gads, __gac, _ga, _fbp, _gaexp, _gcl_au, _gid, ajs_anonymous_id, ajs_group_id, ajs_user_id, cookie_preference, _gcl_aw

Third-party websites

This privacy statement does not apply to third-party websites that are connected to our website through links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We therefore recommend that you read the privacy statements relating to these websites before using them.

Privacy and cookie statement amendments Inter-IX reserves the right to amend this statement. If there are any amendments, we will publish these on our website. We recommend that you check this statement regularly to ensure that you are aware of these changes.

Dutch Data Protection Authority

Naturally, we are happy to help if you have any complaints about the processing of your personal data. Pursuant to privacy legislation, you also have the right to submit a complaint concerning the processing of your personal data to the Dutch Data Protection Authority. You may contact the Dutch Data Protection Authority for this purpose.

Contact details

If you have any questions regarding your privacy and our privacy and cookie statement, please contact Inter-IX at the following address:

Krammer 8
3232 HE Brielle

Email: info@inter-ix.net

This privacy and cookie statement was last updated on 4 May 2016.